

AUSTIN-WESTON CENTER FOR COSMETIC SURGERY

FINANCIAL POLICIES

- As patients approach surgery, they frequently need information about the various payment options and policies. We hope the following information will be helpful.
- SCHEDULING SURGERY
- At the time surgery is scheduled, a 10% non-refundable scheduling fee of total surgical fees (minimum of \$500) will be collected to secure your surgery date. Should you have to change your surgery date, please contact your patient consultant immediately. In addition, any change in surgery date may require an additional \$250 non-refundable rescheduling fee.
- SURGICAL FEE QUOTE
- This quote includes the surgeon, anesthesia, and operating room fees. Fees are subject to change.
 - Quoted fees are valid 90 days from original consultation date.
 - This quote includes all pre and post-operative visits.
- LAB WORK
- The financial responsibility for lab work needed during surgery is that of the patient. The lab company will bill you or your insurance plan. Lab work may include biopsy of tissue from skin, breast or other tissues, and blood work.
 - Please check with your insurance company if you have any questions regarding insurance coverage. The Austin-Weston Center submits lab work to either Quest or LabCorp.
- PAYMENT OPTIONS
- Final payment for cosmetic surgery is due in full two weeks prior to your surgery or at the time of your pre-operative visit. We provide a number of payment options which may be used individually or combined according to your needs.
 - CASH OR CHECK: We will accept a person check – if received no later than 10 business days before surgery. We also accept cashier's checks and cash.
 - CREDIT CARDS: Visa, MasterCard, Discover or American Express.

PATIENT CONSENT FOR USE OF CREDIT CARDS, DEBIT CARD, AND FINANCING - DISCLOSURE OF PROTECTED HEALTH INFORMATION

It may become necessary to release your protected health information to financial parties, credit card entities, banks, and financing companies, when requested, to facilitate your payment.

Services that are performed and are paid with a credit card, debit card, or financing third party are not eligible for payment challenges after services are provided. By signing this form, I am irrevocably consenting to allow Austin-Weston to use and disclose my protected health information to any credit card entity, bank, or financing company when they request such information to process an account and assist with payment.

I will not challenge such credit, debit, or financing card payments once the services are provided. The practice encourages complete post-op care and follow-up interaction to address any issues that might arise, which are further addressed in the Revision Policy. I agree that this non credit card challenge agreement is irrevocable.

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CANCELLATION POLICY

- We understand that a situation may arise that could force you to postpone or cancel your surgery. Please understand that such changes affect not only your surgeon but other patients as well. If you must cancel your scheduled surgery, please contact your patient consultant immediately.
- If surgery is cancelled because of medical reasons, a letter from your personal physician is necessary to accompany a request for any refund.
- We will refund monies paid, less any non-refundable scheduling fees, for any cancellations made earlier than three business days prior to surgery date.
- Credit card refunds may be assessed a processing fee.
- Non-refundable scheduling fees may be applied to future surgeries scheduled within one year of the original surgery date. Non-refundable scheduling fees may not be applied toward the cost of Injectables and/or Aesthetician Services.
- Surgeries and/or procedures cancelled or rescheduled within three business days prior to surgery date may result in a scheduling and booking fees of 50% of all surgery fees, OR fees and Anesthesia fees paid plus credit card processing fees. Scheduling and booking fees may not be applied to future surgeries, Injectables and /or Aesthetician Services.
- If you have any questions or need assistance with financial matters, please ask your patient consultant.