

Welcome to our Practice!

Welcome to Contemporary Dental Arts, P.C. We take great pride in providing for your dental needs and look forward to the relationship that will be built. In an effort to make this happen, we will do all we can to make your experience with us a pleasure.

Here are a few common questions and answers to help. Please, at any time feel free to ask Penny at the front desk to further answer any questions you may have.

What insurance companies do you accept?

We accept most insurance policies. As a professional courtesy, we will bill out to your insurance company on your behalf. It is however up to you as the cardholder of the policy to verify your benefits with your insurance company. We will ask for your estimated co-pay, and expect it at the time of service.

What do you accept as payment? Are there payment plans?

We accept cash, checks, Visa, MasterCard, Discover, American Express and Care Credit. We do not provide payment plans. However, we are happy to discuss payment options with you.

What is Care Credit?

Care Credit is a flexible payment program that allows you to start treatment immediately while paying no money up front. It is ideal for patients with no insurance, or for patients with co-payments, deductibles and treatment not covered by insurance. You will be able to enjoy low monthly payments, with little or no interest fees, depending on your balance. It is treated as a credit card, so an application must be submitted and approved. Applications are available at the front desk, or you can confidentially visit www.carecredit.com to apply.

What if I have to cancel an appointment, or I forget to show up?

We, at Contemporary Dental Arts, P.C. value your time as well as our own. In the event that you must cancel a reserved appointment, we ask for 24-hours notification. If your appointment has been scheduled for 2 hours or longer, we ask for 48-hours notification. This allows us time to contact any patients on our cancellation list, and avoids any cancellation fees to be added to your account with us. If we do not receive the requested cancellation notice, a \$100 fee will be added. For appointments longer than 1 hour, you will be charged \$100/scheduled hour.

I have read and understand the above statements.

Print Name: _____

Signature: _____

Date: _____