

## OFFICE POLICIES

### Appointments and Consultations:

To schedule an appointment at our practice, please call or email our office. Our staff's primary goal is your complete satisfaction. To that end, we will try to schedule your appointment as efficiently as possible, making every effort to meet your requests for specific dates and times while keeping wait times to a minimum.

### Cancellations:

If you are unable to keep your appointment, please notify our office 48 hours prior to the scheduled time.

### Fees:

Your initial cosmetic consultation is complimentary. Should you be a candidate for a procedure, a written estimate of fees will be given to you at the time of your visit. The estimate will include the surgeon's professional fees, and the anesthesia and facility fee if necessary. In addition to your estimate, our Patient Care Coordinator will provide you with all information related to scheduling, financing, and details about your proposed procedure.

Fees may be paid using cash, check, Mastercard, Visa, American Express, and Discover. Our Patient Care Coordinator can also discuss financing options with you.

### Insurance:

Our practice mostly consists of cosmetic procedures. Cosmetic surgery is your choice; it is considered elective and usually not covered by insurance.

Dr. Roberto Garcia