

**Subject: Important Information Regarding Lab Work and Billing Procedures at Health & Wellness of Carmel**

We are writing to clarify some important information regarding laboratory services and billing procedures at Health & Wellness of Carmel.

**Lab Services:**

The laboratory facility located within our clinic is owned and operated by a separate entity, LabCorp. Although it is conveniently located within our premises for your ease, it functions independently and has its own billing department.

**Billing:**

As a result, your billing for lab services will not come from Health & Wellness of Carmel but directly from LabCorp. You may also receive an Explanation of Benefits (EOB) from your insurance company that details how the claims have been processed for your lab work.

**For Questions About Lab Procedures:**

If you have questions about the lab tests, specimen collection, or any other procedure-related queries, you can always ask our medical team or contact LabCorp's customer service.

**For Billing Questions:**

For all billing-related questions, including invoices, insurance claims, and payment plans for lab work, please contact LabCorp's Billing Department directly.

- **Contact Information**

- Phone: 1-800-845-6167
- Website: [www.labcorp.com/billing](http://www.labcorp.com/billing)

We hope this clears up any confusion. We understand that navigating healthcare can sometimes be complex, and we are committed to making your experience as straightforward as possible.

If you have additional questions about services provided directly by Health & Wellness of Carmel, including appointments, treatment plans, and non-lab billing, please don't hesitate to contact our front desk at 317-663-7123.

Thank you for entrusting us with your healthcare needs.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_