

TRANSPARENCY IN HEALTH CARE HB 1175

The Transparency in HealthCare Act requires Ambulatory Surgery Centers (ASC's) to provide timely and accurate financial information, information regarding quality service measures, and information regarding any bundled payment arrangements, if such payment arrangements exist.

SERVICES PROVIDED CONTRACTED HEALTHCARE PROVIDERS

Services at Nawada Ambulatory Surgical Center may be rendered by the facility itself or by healthcare providers who are contracted with this facility. These other healthcare providers may bill you separately and may or may not participate with the same health insurers or HMOs as this facility. We use our best efforts to contract with providers within our same insurance networks and to inform patients in advance if we believe that a provider may be out-of-network. We will also make best efforts to inform you in advance of any separate billing.

PERSONALIZED ESTIMATES

It is the normal course of business for our facility to provide each patient with a detailed and personalized surgical estimate in advance of any elective or reconstructive surgical procedure to be performed at Nawada Ambulatory Surgical Center. If for any reason such estimate is not provided, patients and prospective patients may request a personalized estimate from our facility and any other healthcare providers who may render services at our facility.

Although Nawada Ambulatory Surgical Center does not normally provide insurance based, reconstructive plastic surgery services, if such a case were to occur, patients are urged to contact each healthcare provider who will provide care in the ASC to determine the health insurers and HMO's with which the healthcare providers participate as a network provider or preferred provider.

Upon request, and before the provision of non-emergency care, our facility will provide patients with a good faith estimate of reasonably anticipated charges for treatment of the patient's specific conditions. Our facility will make best efforts to determine any cost sharing amounts owed by the patient, however, it is recommended that patients contact their insurer directly.

To assist you with obtaining a personalized estimate of charges, we have provided a list of contracted healthcare providers that may be involved with medical care at our facility.

Baycare Laboratories
200 Avenue F. NE
Winter Haven, Florida 33881

APMC
1543 Lakeland Hills Boulevard
Suite 10
Lakeland, Florida 33805

FINANCIAL ASSISTANCE POLICY

Because our facility rarely performs anything other than elective cosmetic procedures, no financial assistance or charitable services are offered. While possible, it is unlikely that a patient would pay more for a procedure at our facility than in another healthcare setting.

Forms of payment accepted include: cash, credit card, check, CareCredit, insurance, and Alphaeon Credit. Both CareCredit and Alphaeon are subject to credit approval. Full payment is due in advance of surgery for all elective procedures.

AFTER YOUR SURGERY

If for any reason a patient's procedure was not paid in full in advance of surgery or if any unexpected charges were incurred, we will provide a bill or statement within seven days of the surgery or upon request.

If a patient receives a bill or statement from us and would like copies of the medical record for verification purposes, we will promptly provide the medical records within 10 days of the request. There will be no charge for the records requested for the purpose of verifying the accuracy of a bill or statement by our facility.

BUNDLED SERVICES

Our facility does not use the bundling method of billing for any services provided as defined by the Affordable Care Act.

USEFUL LINKS

Patients may access the State of Florida's Agency for Healthcare Administration website at this link for general information: www.ahca.myflorida.com

For additional information about this facility, you may visit www.floridahealthfinder.gov

Patients may access the All-Claims Payor Database (ACPD) at www.apcdouncil.org

PLEASE NOTE:

You should not rely entirely upon the information provided on our Website. To learn whether any of the above applies specifically to you, please contact our office at 863-293-2924.