

## **UPDATE: PURA VIDA MEDICAL SPA RE-OPENING PROTOCOLS**

We want you to know that your safety is our top priority! We began taking safety measures back in March when we first heard about the COVID19 virus and we will continue to do so for as long as needed. Fortunately, as a medical facility, we have always had the necessary sanitization products and protective equipment required during this difficult time.

We understand that you may want to know specifically how we are working to keep you and our team of healthcare providers safe. We are happy to share this with you so that you can make an informed decision about when you are ready to visit us again.

1. Our retail boutique is open to the public but we will only allow one person at a time in this area. Online purchases and curbside pick up are still available.
2. All scheduled patients will be required to complete a detailed risk assessment questionnaire which includes the CDC guidelines and some additional guidelines that we added for additional safety. We will be more than happy to send you the questionnaire in advance if you would like or you can [click HERE](#) to review it now. If you are at high risk or you will place our staff at high risk, we will require you to reschedule your appointment.
3. Temperatures will be taken on all patients upon arrival.
4. When you arrive for your appointment, please text or call us at 904-293-1692 before coming into the building. While our facility is large and we rarely have people in close proximity, this will help us be certain.
5. No one will be waiting or seated unless seated more than 6 feet apart. Our facility is plenty large enough to accommodate social distancing as you arrive and leave the facility.
6. All healthcare providers will be required to wear a mask and gloves when providing services.
7. We are allowing additional time between patients to fully sterilize each room before another patient enters.
8. Although we rarely have a wait time, if you do need to wait in our facility, we have disposable masks available at no cost to you. Just ask if you would like one.
9. Our Salt Room will not be available normal hours. It will be limited to members only and for only limited hours to allow sterilization between sessions.
10. Our staff has been given strict guidelines about fitness for work which includes, but is not limited to, not having traveled in the last 30 days, no fever in the last 30 days, no known exposure to the virus, and no exposure to family members with fever in the last 30 days.

11. We will continue to stay up to date with the directives of the Governor and will make any changes necessary to our protocols in accordance with the laws and regulations.

We ask that you understand that services such as injectables cannot be done from 6 feet apart, no differently than going to your dentist or family doctor. We encourage you to be mindful in deciding whether you are comfortable with having a service at this time. Please assess your own personal risk before deciding whether to visit our facility and do what is right for you and your family. We wish health and wellness and look forward to taking care of you soon!

If you have any questions or concerns, please call us at 904-644-8586. Our owner, Julie Davis, is answering calls remotely and is happy to assist at any time.